

Error Report

Please fill in completely and return together with the device!
The error report must be completed either in **German** or in **English** only.

Device: MUX2-A MUX2-B MUX2-M ECAS I-nodes DMUX32-M
 MTS-PX E-B-M P-EM ZGS ATC CAN-UV Other

Date: _____

Company: _____

Contact: _____

Phone: _____

E-mail: _____

Serial number of device: _____

Error description (e.g. short circuit, sporadic failure, no output ...):

The error occurs: occasionally permanently

The error occurs in the following plug (A, B, C, ...):

Without this information,
extra time/work will be required and
the 24-hour service will be excluded.
Extra time/expenses will be
charged at 100 EUR plus VAT!

The error occurs in the following PIN/contact (multiple answers possible):

Return shipment will be with DHL.

(Standard shipment – If you wish higher standard parcel insurance, please contact us in advance!)

**Currently, the following errors cannot be eliminated:
water damage and burnt conductors**